



Dear Shareholders,

On behalf of the Board of Directors of Union Insurance Company P.J.S.C., we have the pleasure in presenting our Report on the performance of the Company, along with the Audited Financial Statements for the year ending 31<sup>st</sup> December 2023.

Despite the challenges the company faced due to various restructuring of the business and changes in management, the Company has achieved a commendable performance during the year. The year was also the first year of presenting the financial statements under IFRS 17.

**Key performance indicators were as follows:**

- In accordance with Central Bank regulations, the company continues to maintain technical reserves as recommended by the Appointed Actuary.
- AM Best has revised the outlook to stable from negative and affirmed the Company's Financial Strength Rating of B+ (Good) and Long-Term Issuer Credit Rating of "bbb—" (Good). According to AM Best's Press Release on 14 December 2023 .- "These ratings reflect Union's balance sheet strength, which AM Best assesses as strong, as well as its adequate operating performance, limited business profile and marginal enterprise risk management".

**2023 Financial results**

- In 2023, the Company recorded a Gross Premium of AED 727 million, compared to AED 868 million in 2022.
- Insurance Revenue for 2023 amounted to AED 634 million, compared to AED 763 million for the same period last year.
- Insurance Service results for the year 2023 amounted to AED 1.2 million, compared to AED 15.3 million in 2022.
- The Company reported an investment profit of AED 17.2 million in 2023, compared to AED 5.9 million in 2022.
- The Net Loss for the year 2023 amounted to AED 2.4 million, compared to AED 2.5 million Profit for the year 2022.
- Equity as of 01/01/2023, as restated due to the implementation of IFRS 17 and IFRS 9, was AED 207.5 million. The total equity as of 31/12/2023 amounted to AED 205 million.
- The Company's total assets were AED 1.5 billion at the end of 2023, compared to AED 1.5 billion at the end of 2022.

**Based on the financial results for the year 2023, no cash dividends will be distributed to the shareholders for the year 2023.**

The Management takes this opportunity to thank all the shareholders and customers for their continued support and also expresses sincere appreciation to Company managers and staff for their dedication and hard work.

For and on behalf of Union Insurance Co. P.J.S.C.

**Chairman of the Board**  
**Nasser Rashid Abdulaziz Almoalla**